



Flamconnect Remote Service Portal

Terms of Use

1. These terms of use apply to each use of the Flamconnect Remote Service portal ("Portal").
2. To access the Portal and use the remote service ("Remote Service") provided by Flamco, you must make use of the username and password provided to you for that purpose by your employer. You are responsible for keeping the log-in data confidential and secure and will follow all reasonable instructions in that respect.
3. You may only use the Portal for the purposes made known to you by your employer. Any other use is prohibited.
4. If you suspect misuse of your or any other account or become aware of the fact that log-in data have been shared with or accessed by somebody else, you will inform Flamco immediately and Flamco may disable the account and issue new log-in data.
5. Based upon reasonable grounds, including but not limited to (suspected) misuse or fraud, Flamco may (i) adapt or limit the functionality of the Portal and/or the Remote Service, (ii) block access to the Portal and/or the Remote Service or (iii) block a certain account.
6. You shall not introduce a computer virus, Trojan horse, worm or similar malicious software code in the Portal or Remote Service.
7. Except for unavailability due to maintenance, Flamco undertakes commercially reasonable efforts to maximize uptime of the Portal and the Remote Service.
8. Flamco at all times may change the Portal and the Remote Service (such as adding, amending or deleting functionalities, amending look and feel).
9. Except as to the express warranty contained herein, the Portal and the Remote Service are provided "as is" and Flamco makes no conditions, warranties or representations of any kind with regard to the Portal and the Remote Service, including without limitation, any implied warranties of satisfactory quality, uptime, merchantability, fitness for a particular purpose, title and non-infringement, all of which are, to the extent permissible by law, hereby expressly excluded. Flamco does not warrant that the results of use or that the Portal and the Remote Service are bug free or that their use will be uninterrupted.
10. Flamco will use commercially reasonable efforts to secure the Remote Service and its contents from unauthorized access and alteration, but can not guarantee that no unauthorized access or alteration will take place.



11. Flamco processes your personal data in accordance with its privacy policy which can be found at <https://flamcogroup.com/uk-en/page/privacy-policy>
12. All rights of intellectual property with respect to the Remote Service and the Portal, including but not limited to the copyrights and database right, are vested in Flamco and/or its licensors
13. These terms and conditions are governed by the law of the Netherlands
14. Flamco is entitled to amend these terms and conditions anytime.